

### Contact data

Name:					
Type company:	<input type="radio"/> Transporter	<input type="radio"/> Supplier	<input type="radio"/> Surveyor	<input type="radio"/> Shipping Company	<input type="radio"/> Agent
<i>other:</i>					
E-mail address:					
Telephone number:					
Date complaint:					
Date / time loading bunkers:			/		
Date / time delivery bunkers:			/		
Type of bunkers:					
Number of types (HFO / MGO):			/		

### Transporter data

Company name:
Name / registration bunker facility:
IMO / registration number:
Name bunker captain:
E-mail address:

### Supplier data

Company name (BDN):
E-mail address:

### Ship data (receiver)

Name ship:
Shipping company / charterer:
IMO number:
Berth / port number:
Ship's agent:
E-mail address:

### Surveyor receiver/ supplier

Present\*

Receiver

Supplier

Name:
Company:
E-mail address:

## NATURE COMPLAINT

Quality (alleged) complaint:

Motivation / explanation:


## Quality (alleged) difference based on\*

Measurement bunker facility versus measurement ship / receiver:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Measurement bunker facility verified prior to delivery:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Measurement bunker facility verified after delivery:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Measurement bunker facility verified by surveyor:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Measuring equipment bunker facility calibrated and certified:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Measuring equipment ship / receiver calibrated and certified:	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Motivation / explanation:


## Measurement method

PDM   
  Measurement tape   
  Measurement stick   
  MFM   
  Tank radar  
 Other

## Sampling terminal\*

Where has sampling taken place:	<input type="checkbox"/> Terminal / jetty	<input type="checkbox"/> Bunker facility
Is this sampling carried out by both a representative of the terminal and the bunker facility:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Has sampling taken place by continuous drip-sampling:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Has sampling taken place by composite sampling of the respective tank(s) which are loaded on the bunker facility:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Have the loading samples been taken by the terminal representative and bunker facility labeled, sealed and signed:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Is the sampling, sealing and signature by a terminal representative refused:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Motivation / explanation		

**MARPOL sampling\*** Has the sampling procedure been carried out in accordance with ISO 13739?     Yes     No

**Surveying attended by\***  
other:

Barge staff member   
  Surveyor   
  Ship's staff member

**Other**


**Annexes attached\***

Letter of protests   
  E-mail   
  \_\_\_\_\_